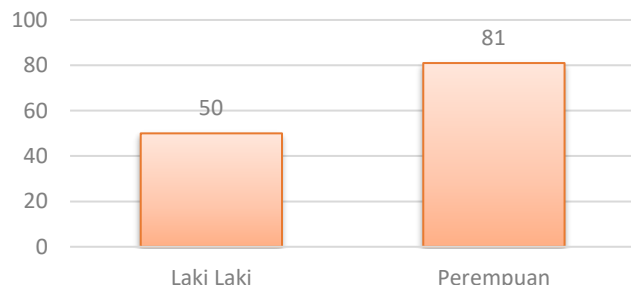
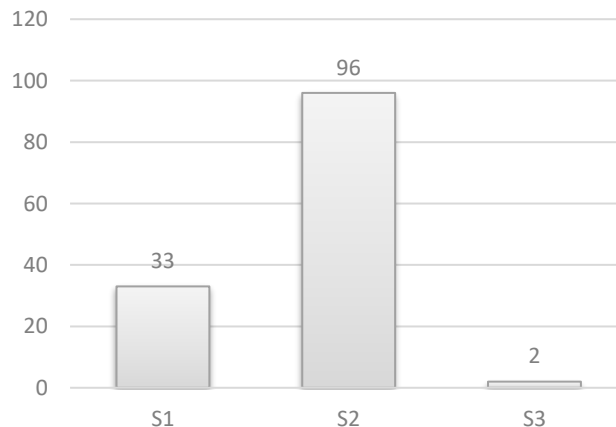


INFOGRAFIS SURVEI KEPUASAN PELANGGAN

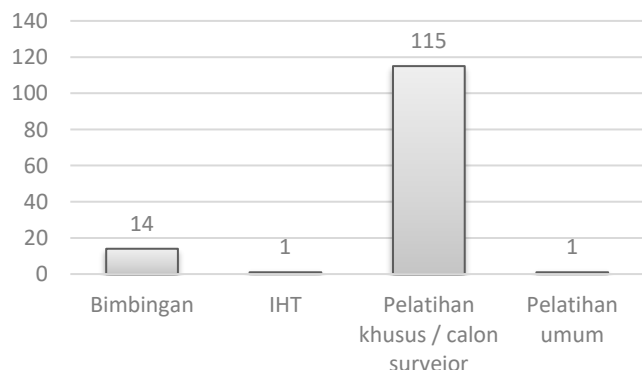
Jumlah Responden



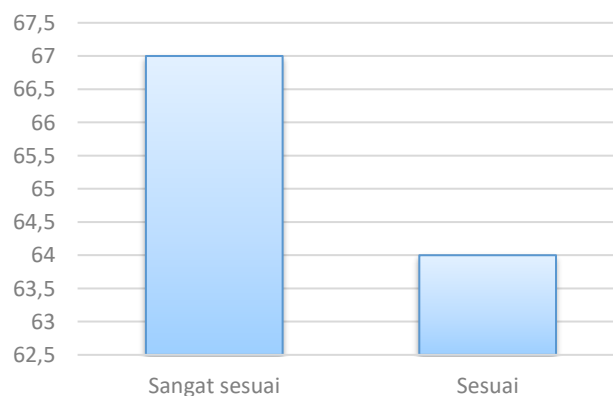
Tingkat Pendidikan Responden



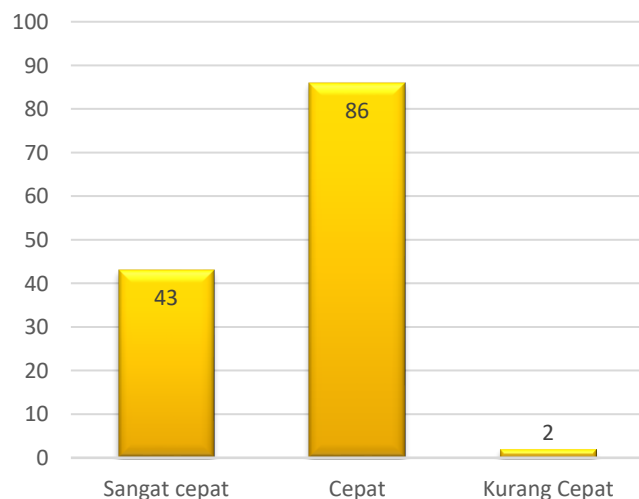
Layanan yang dipilih Responden



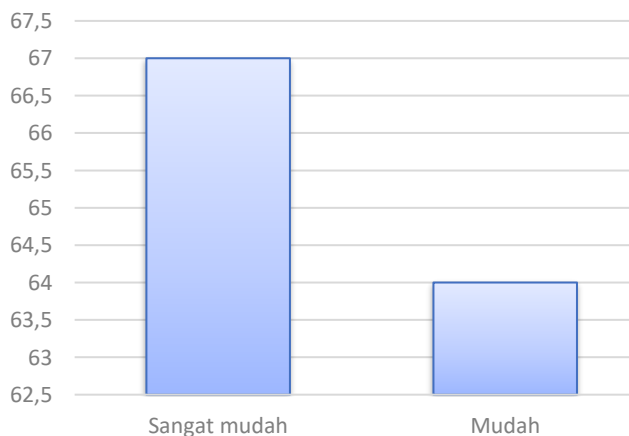
Kesesuaian persyaratan pelayanan



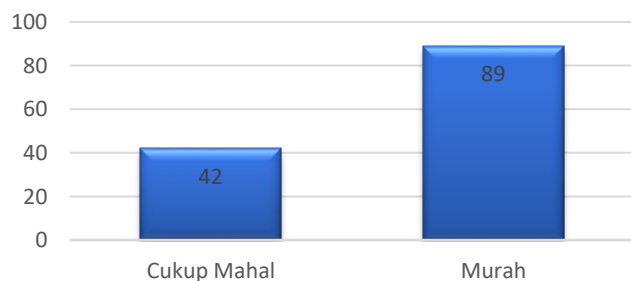
Kecepatan waktu pelayanan



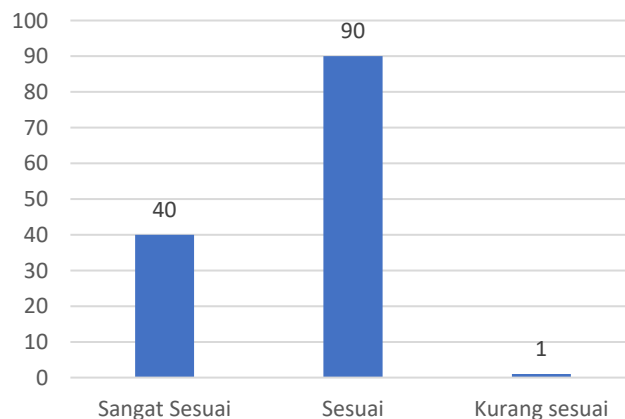
Kemudahan prosedur pelayanan



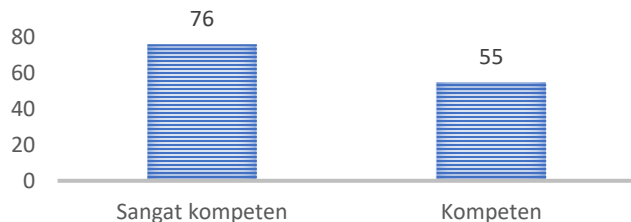
Kewajaran biaya/Tarif



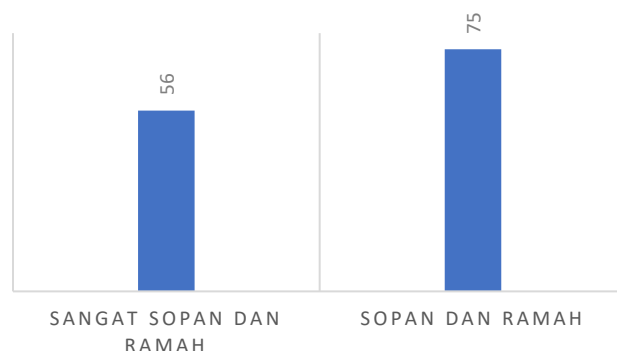
Kesesuaian standar pelayanan



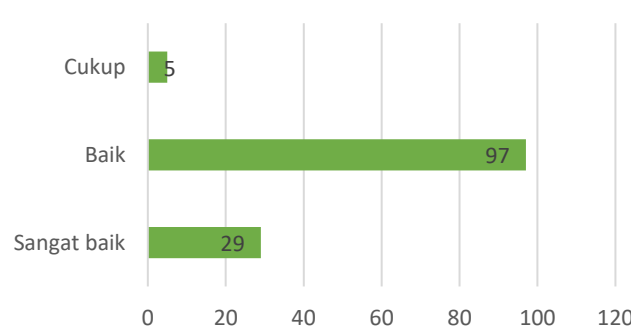
KOMPETENSI PETUGAS DALAM PELAYANAN



PERILAKU PETUGAS DALAM PELAYANAN



Kualitas sarana dan Prasarana



Penanganan pengaduan pengguna layanan

